

www.altesys.com

**Altesys** Professional Headsets  $\rightarrow$  Technology and Design you can wear

PROFESSIONAL TELEPHONY HEADSETS FOR CALL CENTER, OFFICE, MOBILE AND MULTIMEDIA APPLICATIONS

## PROFESSIONAL TELEPHONY HEADSETS FOR CALL CENTER, OFFICE, MOBILE AND MULTIMEDIA APPLICATIONS

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# **Altesys** Professional Headsets

Technology and Design you can wear

## HEADSETS

## Icon legend

Monaural: the monaural headset, with just one earpiece, is ideal for those who do not need a high level of acoustic isolation. It may be worn either on the left of right ear according to preference.

Binaural: the binaural headset has two earpieces and it is ideal for situations which require the utmost concentration or in the presence of particularly high background noise in the workplace.

Ear Loop: headsets of this type are worn by fitting a soft rubber loop support around the ear. Made of non-allergenic materials, this anatomically shaped solution is ideal for those who do not wish to use the more commonplace headband.

Professional: the professional headset is recommended for every kind of activity that demands the utmost in acoustic performance and functional reliability (Call Centers, telemarketing operations, help desks etc.).

Noise Cancelling: headsets with noise cancelling microphones are able to reduce transmitted background noise by up to 95%, ensuring clear intelligible speech. This technology is absolutely necessary in Call Centers or in any situation where excellent

Voice Guide: the headset is made with an exclusive speech transmission system, called "Voice Guide". It is an acoustic guide, light and adjustable with a modern attractive design.

Quick Link: professional headset cords terminate with Quick Link, a special connect/release connector. Its structure has been studied to assure a long-lasting reliability and its self-cleaning contacts are guaranteed for more than 100 000 connections. Quick Link allows you to unhook the headset during a phone-call without interrupting the line.

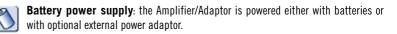
Line busy indicator: headsets equipped with the Line busy indicator warn that the user is busy in a telephone conversation. The line busy indicator can be disabled by the user. The LED is covered by a special lens designed to optimise light diffusion.

Wireless: the wireless headset is designed to ensure maximum freedom of movement.

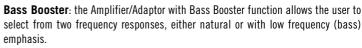
### **AMPLIFIER/ADAPTORS - TELEPHONES**

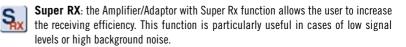
speech transmission is demanded.

Multimedia version: the multimedia Amplifier/Adaptor interfaces the headset to both telephone and PC so that they may be alternately connected. It is equipped with an auxiliary audio port from which a cord implements the connection to the PC's sound card or to a call recording system based on a digital or analogue recorder.



Acoustic protection: the Amplifier/Adaptor employs a sophisticated electronic circuit which constantly controls the incoming acoustic signal level. Should the signal exceed predefined levels, an Automatic Gain Control system is activated. This function provides total hearing protection from signals commonly regarded as potentially damaging to hearing (discharge noise, static, fax tones, etc.).





USB USB Port: the telephone or Amplifier/Adaptor is equipped with a serial USB port. This feature allows for connection to recent generation PCs for hosting applications.

To communicate has always been one of humankind's most basic needs. Each new era has seen the development of new methods and techniques for more effective communication. Today we can confidently say that Altesys products reach the highest level in this field. The Altesys location, close to Milan, 'design capital of the world', has ensured that some of Italy's best designers have driven our product development. It is through this constant commitment, coupled with an awareness of customer requirements, that Altesys has revolutionised the world of headsets.

Altesys today projects the image of a company offering products of the highest technology and reliability thanks to years of accumulated experience. This technology, designed around cutting-edge ergonomic concepts, creates the beneficial results that greatly improve interpersonal communication, ensuring a less stressful working atmosphere and a better standard of life. The success of Altesys cannot, however, simply be attributed to the quality of its products. The underlying reasons are to be found in the nature of the company itself. Although it deals with essentially intangible material, the 'spoken word', Altesys is a company of 'real' people capable of bringing truly innovative thoughts and processes to the marketplace. Each and every person working for Altesys shares the pride of being part of a team whose corporate mission is to help people communicate better and more effectively, both at work and at leisure. The new millennium is the beginning of a new age in communications, and the beginning of a new era for Altesys. However the task remains the same, that of seeking the best solutions for productive and enjoyable communication.

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### **TOP LINE PRO**

→ pag. 5 - 17

The new line of professional Altesys headsets introduces revolutionary comfort and quality solutions. The light weight, the earpiece shape and ergonomic optimisation are the feature points of the Opera headsets which ensure absolute comfort and freedom from stress and tension. At last the professional needs of office user and Call Center agent are truly satisfied. Models which are fitted with a visual warning LED on the microphone advise that the user is engaged in a conversation.

### **TOP LINE**

### → pag. 18 - 21

Finally, something new is born in the world of the telephony headsets. The use of a headset optimises efficiency in the office, allowing you to carry out various tasks while speaking on the phone. Now "Top Line" headsets merge the most advanced technology solutions with extremely innovative design concepts derived from ergonomic studies. The outcome is a line of products that makes communication easier, more comfortable, more productive and more enjoyable. This entire product family is compatible with all commonly available telephones.

### WIRELESS PRO → pag. 22 - 24

The dream has become reality. Phone conversation with freedom of movement during office activities is today possible with Altesys wireless headsets.

Altesys sought the best technologies to present an outstanding wireless headset line; easy to use, with a superb design and an unbeatable price. The new Altesys wireless headsets are compatible with every kind of desk telephone, whether it be digital, analogue or DECT cordless, assuring the perfect solution for every kind of activity which requires a first rate audio connection over a wireless link.

### MOBILE

→ pag. 25 - 26

The new mobile/cordless headset line has been designed to render everyday phone-calls more productive and enjoyable. The wide variety of solutions available satisfies every need for comfort and security, ensuring the best hands-free communication when driving, in the office or relaxing at home.

### MULTIMEDIA PRO → pag. 27 - 30

The use of PCs and broadband communication links are radically changing the way we manage our every-day work and spare-time. It is now common to work from the home, on the move or directly at a customer's site. With our computers we download and view images, we playback films and music. As the PC is used more and more for specialised activities, the daily demand for dedicated professional peripherals increases. In this context, the growing dependence on VOIP technologies and professional multimedia applications has stimulated Altesys to develop a wide range of headsets able to satisfy this expanding market.

# The main advantages of using Altesys headsets

## Well-being

the use of a headset allows you to maintain a correct neck and back posture, avoiding the proven damage and lack of productivity that can result from positioning of the handset between shoulder and ear.

## Efficiency

the possibility of using both hands during a phone call allows you to perform different tasks at the same time such as typing, taking notes and consulting documents.

## Concentration

a headset can provide a high degree of isolation from surrounding office noise.

## Call control

with Altesys amplifier/adaptors technology you can better control conversational voice tone.

## Speech clarity

telephone conversations are clearer and more intelligible.

## Protection

Altesys headset, amplifier and telephone technology protects your hearing from potentially dangerous sound levels caused by static discharge, fax tones or loud sounds.

## Design

Altesys headsets are ergonomic, light and elegant

## Compatibility

Altesys headsets are easily connected to all commonly available telephones.

## Image

wearing an Altesys headset projects a personal image of modernity and professionalism.

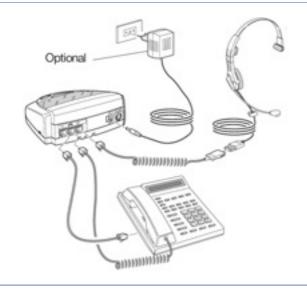
## Productivity

greater well-being and efficiency naturally increase business productivity.

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# How to connect a headset to your telephone

### -> "Amplifier/Adaptor connection"

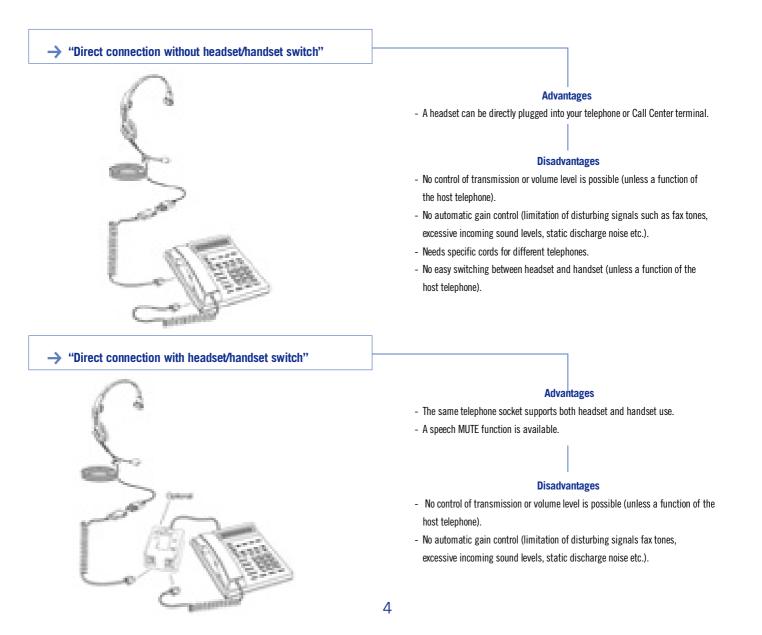


#### Advantages

- Allows for telephone use both with headset and handset.
- Full control of volume and transmission level (ensures maximum acoustic comfort).
- Mute function, temporarily interrupts transmitted speech.
- Full automatic gain control limits disturbing signals (fax tones, excessive incoming sound levels, static discharge noise etc.).
- The amplifier/adaptor (in the multimedia version) allows use of the same headset with both telephone and PC sound card.
- The DNC (Dynamic Noise Control) system ensures the maximum protections to the user from excessive acoustic levels.

→ "Direct connection"

Direct connection allows a telephony headset to be used without an intermediate Amplifier/Adaptor. Before buying this kind of headset, we advise that you check the compatibility with your telephone by means of the on line headset selection guide in www.altesys.com. Because all telephones have different characteristics, Altesys has developed three direct connection electronic interface levels to ensure perfect compatibility to all currently available telephones.



# Amplifier/AdaptorsStudio

The professional telephony amplifier/adaptor compatible with Altesys Top Line Pro headsets and all available telephones



The Studio series amplifier/adaptors are compatible with all modern telephones available. Equipped with the most modern technology innovations, they fully support those who need to use a telephone headset with the utmost acoustic comfort. The Multimedia Telephony version also supports multimedia applications and may be interfaced to PC sound cards as well as analogue and digital voice recorders.

 $\rightarrow$ 

## **DNC - Dynamic Noise Control**

### The Altesys approach to the new directive an acoustic safety (2003/10/EC)

With respect to the new daily exposure limits of 85dB(A), Altesys, in its new Amplifier/Adaptor Studio, has developed an innovative level control system called **"DNC" Dynamic Noise Control**. This new technology is capable of optimising the overal acoustic limitation as a function of the Call Center's "statical speech traffic", with primary emphasis on the users effective calling time and speech spectral content (additional information on the web site www.altesys.com).

**Years Warranty** 

TOP

LINE

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01500-0101-00 Studio Telephony				
	→	Allows choice of headset or handset use MUTE function Bass Booster function Volume control and transmission level adjustment Power supply by batteries (included) or AC power adaptor (optional)	The Studio amplifier/adaptor is the ideal interface device for those who demand no-compromise Altesys headset performance.	

01500-0151-00 Studio Multimedia Telephony			
	MUTE function Bass Booster function Volume control and transmission level adjustment Power supply by batteries (included) or AC power adaptor (optional) May be connected to PC sound cards	The Studio Multimedia Telephony amplifier/adaptor is ideal for mixed telecommunication and multimedia systems typically found in new-generation Contact Centers.	

- Low Bat Indicator

Indicates that the battery is discharged and needs to be replaced.

### **MUTE Indicator**

Indicates when the MUTE function has been activated.

### **PC/Telephone switch**

Enables the connection to a PC sound card (Multimedia version only).

### Headset/handset switch

For choice of headset or handset use.

### Volume control

Listen to the caller at your comfort level.

$\rightarrow$	LEGEND
0	Multimedia version
$\bigcirc$	Battery power supply
24	Acoustic protection
9	Bass Booster
SAX	Super RX



# Headsets**Opera**

### $\rightarrow$ The world's most robust professional headset



### Pressure reduction pad

The innovative weight distribution system enhances the sensation of lightness in use.

### Self-positioning earpiece

Thanks to an innovative self-positioning ball-joint mechanism, the earpiece adapts perfectly to the ear.



### **Personal storage Pouch**

Every Top Line Pro headset comes with a personal storage pouch with individual name label.



As in all Altesys headsets, Opera is equipped with a special connector for easy attachment and release. The Quick Link special design prevents accidental release and ensures long-term reliability. Self-cleaning contacts ensure perfect sound transmission.

### **Isolating ear cushions**

Opera headsets are supplied with a choice of 3 ear cushion types as standard (sponge, leatherette and micro-fibre), providing the user with the ultimate choice for comfort and acoustic isolation.



### Line busy indicator

headsets equipped with the Line busy indicator warn that the user is busy in a telephone conversation. The line busy indicator can be disabled by the user. The LED is covered by a special lens designed to optimise light diffusion.

### **Ultra Noise Cancelling microphone**

The Ultra Noise Cancelling microphone eliminates up to 95% of the background noise, thus ensuring a clear and intelligible speech transmission.

### Flexible microphone boom

Thanks to its 270° rotation and extreme flexibility the boom may always be set to the optimal position (approximately 2 cm from the corner of the mouth).

Years Warranty

### Single cord entry

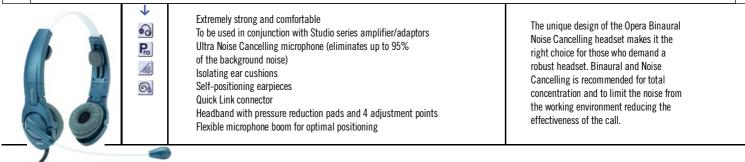
Altesys

The Binaural version is designed so that the cord connects into the headset at one place increasing user comfort.

<b>1</b>	LEGEND
3	Monaural
6	Binaural
C ₽₀	Ear Loop
Pro	Professional
Ma	Noise Cancelling
	Line busy indicator
	Voice Guide
9	Quick Link



### 01500-1030-00 Opera Binaural Noise Cancelling



#### 01500-1040-00 **Opera Binaural** Noise Cancelling with Line busy indicator $\mathbf{1}$ Extremely strong and comfortable To be used in conjunction with Studio series amplifier/adaptors The unique design of the Opera Binaural 6 Ultra Noise Cancelling microphone (eliminates up to 95% Noise Cancelling headset makes it the Pro right choice for those who demand a of the background noise) Isolating ear cushions robust headset. Binaural and Noise Kin Self-positioning earpieces Cancelling is recommended for total Quick Link connector concentration and to limit the noise from 0 Headband with pressure reduction pads and 4 adjustment points the working environment reducing the Flexible microphone boom for optimal positioning effectiveness of the call. Line busy indicator for visual indication of a call in progress

Opera Mona	→ ?? ₽? ©	Extremely strong and comfortable To be used in conjunction with Studio series amplifier/adaptors Ultra Noise Cancelling microphone (eliminates up to 95% of the background noise) Isolating ear cushions Self-positioning earpieces Quick Link connector Headband with pressure reduction pads and 3 adjustment points Flexible microphone boom for optimal positioning	The Opera Monaural Noise Cancelling headset is recommended for those users who work in moderately noisy offices or Call Centers. Its unique design makes it the right headset for those who demand the utmost reliability.
$\mathcal{I}$	-		

Opera Mona	ural Noise Can	celling with Line busy indicator	
	To be u     Ultra N     Isolatin     Isolatin     Quick L     New     Headba     Flexible	ely strong and comfortable sed in conjunction with Studio series amplifier/adaptors loise Cancelling microphone (eliminates up to 95% background noise) ag ear cushions sitioning earpieces .ink connector and with pressure reduction pads and 3 adjustment points e microphone boom for optimal positioning sy indicator for visual indication of a call in progres	The Opera Monaural Noise Cancelling headset is recommended for those users who work in moderately noisy offices or Call Centers. Its unique design makes it the right headset for those who demand the utmost reliability.



# Headsets Opera Light

 $\rightarrow$  The world's lightest professional headset



### Self-positioning earpiece

Thanks to an innovative self-positioning ball-joint mechanism, the earpiece adapts perfectly to the ear.

$\downarrow$	LEGEND
3	Monaural
6	Binaural
<b>ି</b> C ନ୍ଥ	Ear Loop
Pro	Professional
Ka	Noise Cancelling
	Line busy indicator
	Voice Guide
6	Quick Link

### Light headband

The ultra resistant, compact and flexible headband gives Opera Light a low profile graceful design.

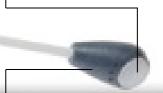


#### **Quick Link connector**

As in all Altesys headsets, Opera Light is equipped with a special connector for easy attachment and release. The Quick Link special design prevents accidental release and ensures long-term reliability. Self-cleaning contacts ensure perfect sound transmission.

### Line busy indicator

headsets equipped with the Line busy indicator warn that the user is busy in a telephone conversation. The line busy indicator can be disabled by the user. The LED is covered by a special lens designed to optimise light diffusion.



### Ultra Noise Cancelling microphone

The Ultra Noise Cancelling microphone eliminates up to 95% of the background noise, thus ensuring a clear and intelligible speech transmission.

### Flexible microphone boom

Thanks to its 270° rotation and extreme flexibility the boom may always be set to the optimal position (approximately 2 cm from the corner of the mouth).





## 01500-1082-00 Opera Light Binaural Noise Cancelling

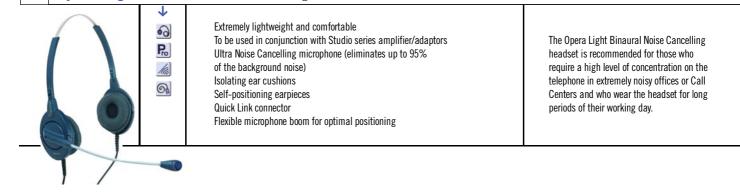


Image: Section of the section of th	The Opera Light Binaural Noise Cancelling headset is recommended for those who require a high level of concentration on the telephone in extremely noisy offices or Call Centers and who wear the headset for long periods of their working day.
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(?) P: /// (6)	Extremely lightweight and comfortable To be used in conjunction with Studio series amplifier/adaptors Ultra Noise Cancelling microphone (eliminates up to 95% of the background noise) Isolating ear cushions Self-positioning earpieces Quick Link connector Flexible microphone boom for optimal positioning	The Opera Light Monaural Noise Cancelling headset is recommended for those who work in moderately noisy offices or Call Centers and who wear the headset for long periods of their working day.
	Pro	To be used in conjunction with Studio series amplifier/adaptors         Image: State of the background noise)         Isolating ear cushions         Self-positioning earpieces         Quick Link connector

01500-1088-00 Opera Light	Monaur → Pa Ra Ma A A A A A A A A A A A A A	<ul> <li>Noise Cancelling with Line busy indicator</li> <li>Extremely lightweight and comfortable         <ul> <li>To be used in conjunction with Studio series amplifier/adaptors</li> <li>Ultra Noise Cancelling microphone (eliminates up to 95% of the background noise)</li> <li>Isolating ear cushions</li> <li>Self-positioning earpieces</li> <li>Quick Link connector</li> <li>Flexible microphone boom for optimal positioning</li> <li>Line busy indicator for visual indication of a call in progress</li> </ul> </li> </ul>	The Opera Light Monaural Noise Cancelling headset is recommended for those who work in moderately noisy offices or Call Centers and who wear the headset for long periods of their working day.
T O P L I N E	E PRO	0	Altesys

# Headsets**Orbit**

### → Chose your wearing style, Orbit adapts to your needs

Light headband

This compact headband gives Orbit a low profile graceful design.

### Anatomically shaped Ear Loop

Orbit is supplied with both a headband and a comfortable ear loop. It is particularly appreciated by users looking for a particularly lightweight solution.

### **Ball socket attachment**

Ensures optimal weight distribution, and simplifies transition from headband style to ear loop wearing.

### **Ultra Noise Cancelling microphone**

The Ultra Noise Cancelling microphone eliminates up to 95% of the background noise, thus ensuring a clear and intelligible speech transmission.



### **Quick Link connector**

As in all Altesys headsets, Orbit is equipped with a special connector for easy attachment and release. The Quick Link special design prevents accidental release and ensures long-term reliability. Self-cleaning contacts ensure perfect sound transmission.

$\rightarrow$	LEGEND
3	Monaural
6	Binaural
C	Ear Loop
Pro	Professional
Ka	Noise Cancelling
	Line busy indicator
	Voice Guide
9	Quick Link

### Line busy indicator

headsets equipped with the Line busy indicator warn that the user is busy in a telephone conversation. The line busy indicator can be disabled by the user. The LED is covered by a special lens designed to optimise light diffusion.

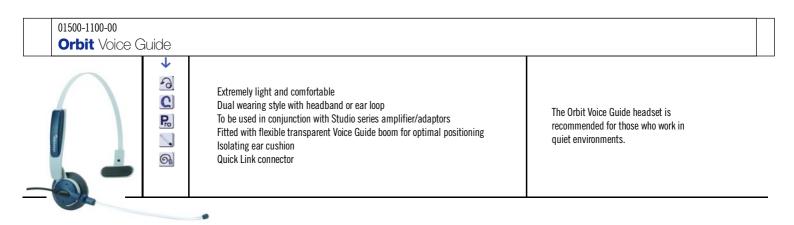
### Flexible microphone boom

Thanks to its 270° rotation and extreme flexibility the boom may always be set to the optimal position (approximately 2 cm from the corner of the mouth).





#### 01500-1095-00 **Orbit** Noise Cancelling $\mathbf{1}$ Extremely light and comfortable 3 Dual wearing style with headband or ear loop C To be used in conjunction with Studio series amplifier/adaptors The Orbit Noise Cancelling headset is Ultra Noise Cancelling microphone (eliminates up to 95% recommended for those who work in Pro of the background noise) moderately noisy environments, typically Ka Isolating ear cushion in office situations. 9 Quick Link connector Flexible microphone boom for optimal positioning



Orbit Noise Cancelling with Line busy indicator         Image: Strength of the strengt of the strengt of the strength of the strengt	The Orbit Noise Cancelling headset is recommended for those who work in moderately noisy environments, typically in office situations.
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# HeadsetsArko

→ The lightest professional headset with the most innovative ear loop attachment

### Ear Loop

The Arko under-the-ear loop attachment system, employing non-allergenic rubber and special polymer materials, ensures exceptional comfort and outstanding design.

### **Tilting ear capsule**

This innovative ear fastening system provides first-class stability and comfort. The capsule can rotate through  $180^\circ$ , allowing the headset to be worn on either ear.

### Line busy indicator

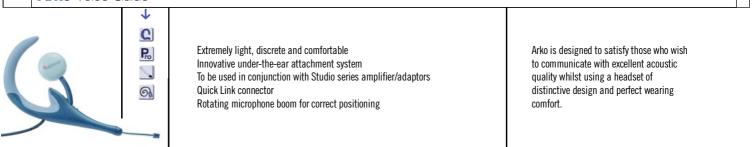
headsets equipped with the Line busy indicator warn that the user is busy in a telephone conversation. The line busy indicator can be disabled by the user. The LED is covered by a special lens designed to optimise light diffusion.

### Adjustable microphone boom

The microphone boom rotates 360° for correct positioning.

<ul> <li>↓</li> <li>?</li> <li>?</li> <li>?</li> <li>%</li> <li>%</li></ul>	L E G E N D Monaural Binaural Ear Loop Professional Noise Cancelling Line busy indicator Voice Guide Quick Link	Quick Link connector         As in all Altesys headsets, Arko is equipped with a special connector for easy attachment and release. The Quick Link special design prevents accidental release and ensures long-term reliability. Self-cleaning contacts ensure perfect sound transmission.

## 01500-1135-00 **Arko** Voice Guide



01500-1140-00 Arko Voice Guide with Line busy indicator

G	+ C ₽ 0 	Extremely light, discrete and comfortable Innovative under-the-ear attachment system To be used in conjunction with Studio series amplifier/adaptors Quick Link connector Rotating microphone boom for correct positioning Line busy indicator for visual indication of a call in progress	Arko was designed to satisfy those who wish to communicate with excellent acoustic quality whilst using a headset of distinctive design and perfect wearing comfort. The Line busy indicator indicates to others that the user is engaged in a phone conversation.
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# HeadsetsOpera and OperaLight Direct

 $\rightarrow$  For direct connection to telephones and Call Center terminals



telephones which do not have dedicated headset facilities. Allows for in-use selection between headset and handset. Compatible with all commonly sold telephones and very easy to install.

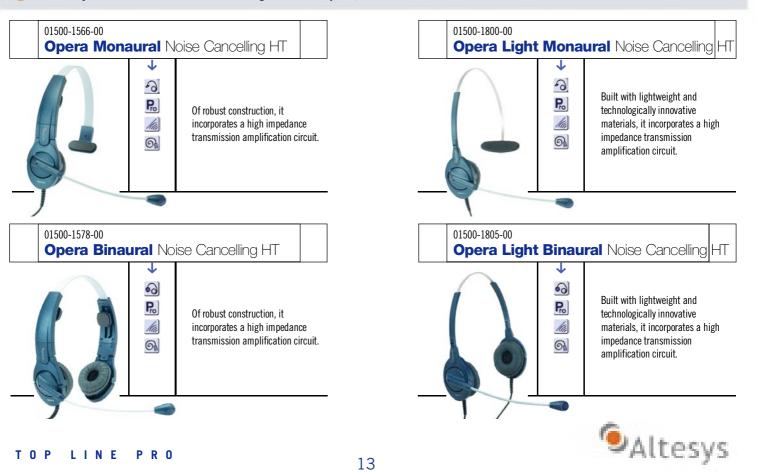


Please note. The coiled connection cord is NOT included, it must be ordered separately. For the correct ordering code consult the on line headset selection guide.

Aesthetically identical to the models which operate with the Studio amplifier/adaptors, these headsets incorporate specific technologies which optimise transmission and reception performance when directly connected to most commonly deployed Call Center terminals and office key phones. The Direct series of Opera and Opera Light headsets are available in Monaural and Binaural versions and do not require any amplifier/adaptor. These headsets are connected by means of an extension cord, separately ordered and chosen to match the host telephone set (for correct choice of extension cord consult the on line selection guide at www.altesys.com).

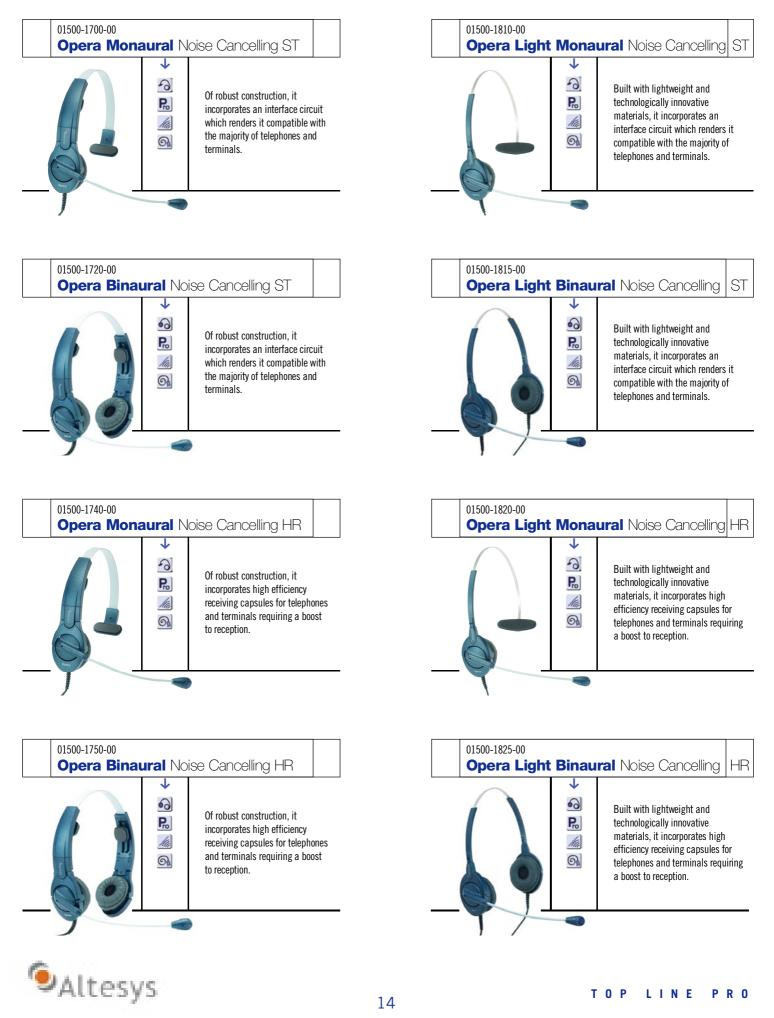
$\mathbf{\uparrow}$	LEGEND
5	Monaural
	Binaural
C	Ear Loop
6 C P	Professional
Ma	Noise Cancelling
	Line busy indicator
	Voice Guide
6	Quick Link





# HeadsetsOpera and OperaLight Direct

→ For direct connection to telephones and Call Center terminals



# **TelephoneSoftelPlus**



- Private number program.

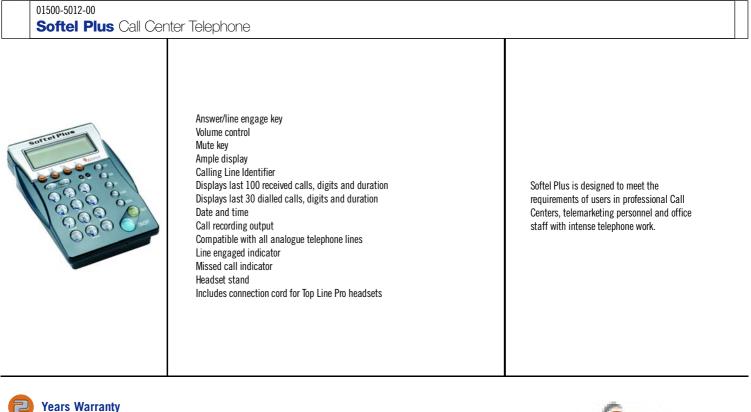
LINE

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Softel Plus is a new telephone specifically conceived for use with a headset in Call Center applications.

A very compact design, it has been developed to meet the requirements of users in professional Call Centers, Telemarketing personnel and office staff with intense telephone work. Softel Plus has a smaller footprint than a common desk telephone and therefore it significantly reduces desk clutter in situations where work space is a priority concern.



# TelephoneZiphone

### $\rightarrow$ State of the art computer telephony integration



key pad and the PC hosted softphone interface.



Please note. Ziphone is essentially an analogue CBA telephone which is interfaced to a PC via the USB port. It is an alternative or replacement for office telephones served by PABX analogue lines. It is not line powered however and therefore it works only when the host PC is operating.

Used with a matching headset, Ziphone is particularly useful for providing hands free efficiency when using PC applications. Ziphone functions can also be used as a softphone from the users PC. The softphone is installed from software supplied on CD with the Ziphone. With Ziphone various phonebook lists may be imported from different databases, contact manager programs or Outlook, so as to be able to dial numbers simply with a mouse click. The call recording and storage functionality renders Ziphone invaluable in all those situations requiring conversation archival and service monitoring.

01500-5016-00 <b>Ziphone</b> USB Teleph	none	
	Call recording via PC sound card Call scheduling PC Phonebook management Call lists and duration Music on hold Voice mail Auto attendant function	Ziphone is a sophisticated USB telephone particularly suited to the ever expanding CTI (Computer Telephony Integration) applications. Ziphone connects directly to the PC through the USB port (Universal Serial Bus), from which it takes its power. It is supplied with all necessary cables and is compatible with all Top Line Pro headsets.
6		P Years Warranty

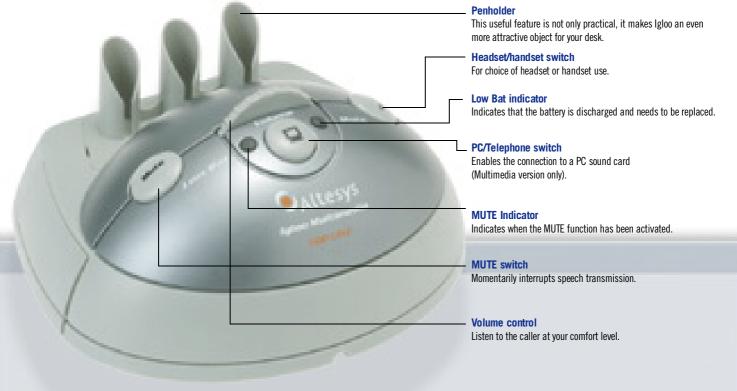


# Accessories and spare parts TopLinePro



# Amplifier/Adaptorlgloo

Also in the office you may communicate efficiently with the ultimate acoustic comfort using the Igloo Amplifier/Adaptor



With Igloo you are assured of being able to connect your Jazz, Rap and Next headsets to all commonly available telephones.

The Igloo series amplifier/adaptors, offer particularly innovative styling with technology and functionality derived from Altesys Top Line Pro range.

The Igloo Amplifier/Adaptor includes several very useful controls for example a MUTE button for momentarily silencing outgoing speech during a conversation, a volume control and a headset/handset switch. Power supply is by means of batteries or an AC power adaptor (AC power adaptor is an option). Igloo Telephony is specifically designed for telephony applications, whilst the Igloo Multimedia Telephony version also supports multimedia applications interfacing to most common PC sound cards as well as analogue and digital voice recorders.

$\mathbf{+}$	LEGEND	
	Multimedia version	
$\bigcirc$	Battery power supply	
0	Bass Booster	
SAX	Super RX	

01600-0055-00 Igloo Teleph	ony			
	→ 🕅 😽	Allows choice of headset or handset use MUTE function Volume control and transmission level adjustment Power supply by batteries (included) or AC power adaptor (optional)	The Igloo Amplifier/Adaptor is the ideal interface device for using a headset in conjunction with a telephone in the office.	

01600-0105-00 Igloo Multin	<b>nedia 1</b>	Telephony		
	→ III S S S S S S S S S S S S S	Allows choice of headset or handset use MUTE function Volume control and transmission level adjustment Power supply by batteries (included) or AC power adaptor (optional) May be connected to PC sound cards Connection for telephone call recording	The Igloo Multimedia Amplifier/Adaptor is the ideal interface device for using a headset in conjunction with a telephone and a PC sound card in the office.	

# HeadsetsJazz

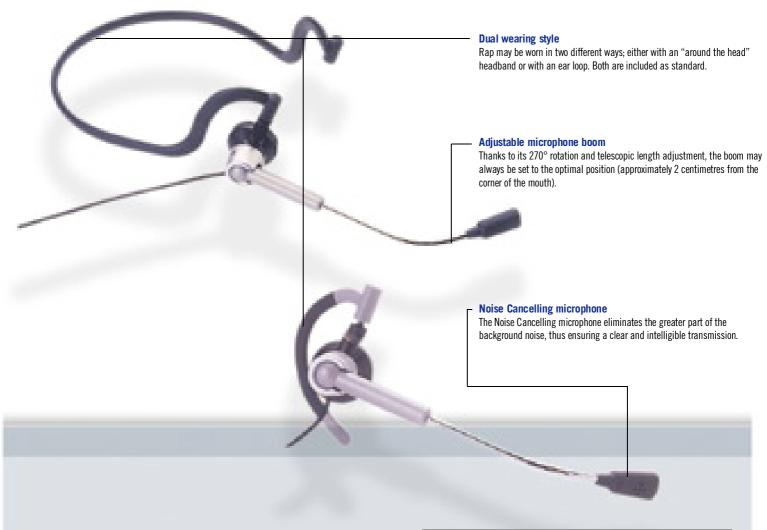
Altesys

 $\rightarrow$  The strong points: Comfort and Lightweight

		designed for m	well fitting headset using the headband style and any hours of continuous wearing. ing ear capsule ced rotating joint mechanism the 27 mm ear capsule adapts
		Thanks to its 2	<b>ophone boom</b> 70° rotation and extreme flexibility the boom may always be set position (approximately 2 centimetres form the corner of the
↓     L     E     G     E     N     D       ふ     Monaural       ふ     Binaural       こ     Ear Loop		The Noise Cance	<b>ling microphone</b> elling microphone eliminates the greater part of the se, thus ensuring a clear and intelligible speech transmission.
Professional         Noise Cancelling         Line busy indicator         Voice Guide         Quick Link		acoustic efficier	htness distinguish the Jazz headset. Jazz has an excellent ncy. Both monaural and binaural versions are fitted with g microphone which ensure effective use in noisy
01600-1050-00 Jazz Monaural Noise	Cancelling		
	Extremely light and comfortable To be used with Igloo series amplifier/adaptors Noise Cancelling microphone Isolating ear cushion Flexible microphone boom for perfect positioning		The Jazz Monaural is particularly suited to those who are making their first approach to the use of telephony headsets. Jazz is designed for use with the Igloo amplifier/adaptor.
01600-1150-00	Concelling		
Jazz Binaural Noise (	Extremely light and comfortable To be used with Igloo series amplifier/adaptors Noise Cancelling microphone Isolating ear cushions Flexible microphone boom for perfect positioning		The Jazz Binaural is particularly suited to those first-time headset users requiring appreciable acoustic isolation. Jazz is designed for use with the Igloo amplifier/adaptor.

HeadsetRap

### → Extreme Comfort



Rap is a particularly innovative headset which may be worn using a comfortable and discrete headband which wraps around the back of the head and neck. It is extremely stable and does not disturb the users' hairstyle or religious headwear. Available in noise cancelling version it is suitable for prolonged day-long use.

●Altesys

$\rightarrow$	LEGEND		
5	Monaural		
6	Binaural		
<u>ଜ</u> ୍ମ ଜୁ	Ear Loop		
Pro	Professional		
Ma	Noise Cancelling		
	Line busy indicator ——		
	Voice Guide		
6	Quick Link		

01600-1250-00 Rap "around the	• head" Noise Cancelling	
		wearing style iiring a d the back of
and the second s		

HeadsetNext

Light and discrete: The most technologically innovative micro headset

### Ear loop

 $\rightarrow$ 

The Next ear loop solution has a non-allergenic soft rubber construction offering exceptional comfort with an attractive design.

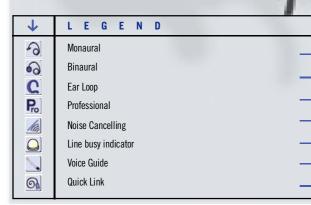
### Ultra sensitive microphone

The miniature, high sensitivity microphone allows for a particularly compact design. It is protected and enhanced by an elegant coloured disk.

#### Ear loop

The ear loop may be removed so that Next may be worn even more discretely.

Next is a lightweight, discrete, ear-loop telephony micro headset with an excellent microphone in a unique design. It features a soft rubber anatomically shaped ear loop and special polymer plastic construction. Next is discrete, elegant and very easy to wear.



# 01600-1410-00



To be used with Igloo series amplifier/adaptors Anatomically shaped ear loop High sensitivity microphone The Next headset is ideal for normal office use. Next is designed for use with the Igloo amplifier/adaptor.

## **Top Line accessories and spare parts**





# WirelessHeadset Mobility

Transform your desk telephone into a fantastic wireless communication system  $\rightarrow$ 

#### Headset

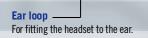
Noise Cancelling wireless headset for cordless-connection to your office desk telephone.

### Headband

Supplied complete with both headband and ear loop options.

Base

For resting and re-charging the headset. It ensures the perfect Mobility compatibility to any telephone.



Volume control 4 step volume control button. Headset/handset switch Either the headset or the handset may be selected for all telephone calls.

Activates the headset from standby mode.

**Call pick-up** button

$\checkmark$	LEGEND					
3	Monaural					
6	Binaural					
C	Ear Loop	Ear Loop				
C P	Professional					
Ka	Noise Cancelling					
	Line busy indicator ——					
	Voice Guide ——					
PM)	Wireless					

Do you need to continue your phone conversation whilst walking away from your desk? Is hands-free efficiency an indispensable everyday need for you? From today the solution is there for everyone. In fact Altesys offer a range of wireless products capable of satisfying all requirements in office applications where freedom from telephone handset "tethering" is critical. Mobility is a wireless system consisting of a base unit, which connects to the telephone, and a comfortable headset, which may be used with an ear loop or headband according to preference. Mobility's base unit ensures compatibility with all commonly available telephones, provides full volume control and selection between using headset or the original telephone's handset for conversation. Extremely light in weight and of compact design, the headset is fitted with a noise cancelling microphone for speech transmission of the utmost audio quality.

02000-0010-00 Mobility			
		BASE UNIT Compatible with all commonly available telephones 4 step volume control button Headset/handset switch Transmission level control HEADSET Call pick-up button Ultra Noise Cancelling microphone Flexible boom for accurate microphone positioning Line engage indicator (telephone conversation underway) Range 10 m – 3 hours talk time, 120 hours standby	Indispensable wherever you need to maintain a phone call whilst some distance from your telephone, e.g. in hotels, travel agencies, insurance offices, etc.
Altes	ys	22	WIRELESS PRO



# WirelessHeadset Connex 100

→ Wireless headset with keypad for matching with DECT/GAP compatible telephones



Connex 100 is a wireless headset which ensures perfect functionality when matched to any DECT/GAP compatible telephone. Connex 100 may be registered to a DECT/GAP base station just like any another remote terminal (i.e. in place of an additional DECT handset), and provides a very high quality hands free audio link. Connex 100 is fitted with a full keypad which enables the user to make a call without using a separate telephone.

**Rubber ear surround** Soft rubber support pads for maximum comfort.

Connex 100 fits to the ear by means of a comfortable anatomical ear loop: its very low weight allows it to be conveniently kept on the neck-band supplied or about the person when not in use.

02000-0100-00

### Connex 100 DECT Wireless Headset with keypad



DECT/GAP compatible Keypad for outbound call dialling Single button for engaging the line, call pick-up, and volume control Range 15 m - 4 hours talk time, 40 hours standby Weight 33 gr. Internal rechargeable battery (AC power charger included)

Indispensable wherever you need to maintain or make a phone call whilst away from your workplace e.g. for hotels, travel agencies, insurance offices etc.

# WirelessHeadset Connex 300



 $\rightarrow$  Wireless headset for matching with DECT/GAP compatible telephones

Ear loop For fitting the headset to the ear.

> Battery charger socket \_\_\_\_\_\_ Supplied with an AC power adaptor/charger unit to charge the internal battery.

Connex 300 is a wireless headset which ensures perfect functionality when matched to any DECT/GAP compatible telephone. Connex 300 may be registered to a DECT/GAP base station just like any another remote terminal (i.e. in place of an additional DECT handset), and provides a very high quality hands free audio link. Connex 300 fits to the ear by means of a comfortable anatomical ear loop: its very low weight allows it to be conveniently kept on the neck-band supplied or about the person when not in use.

## 02000-0300-00

## Connex 300 DECT Wireless Headset



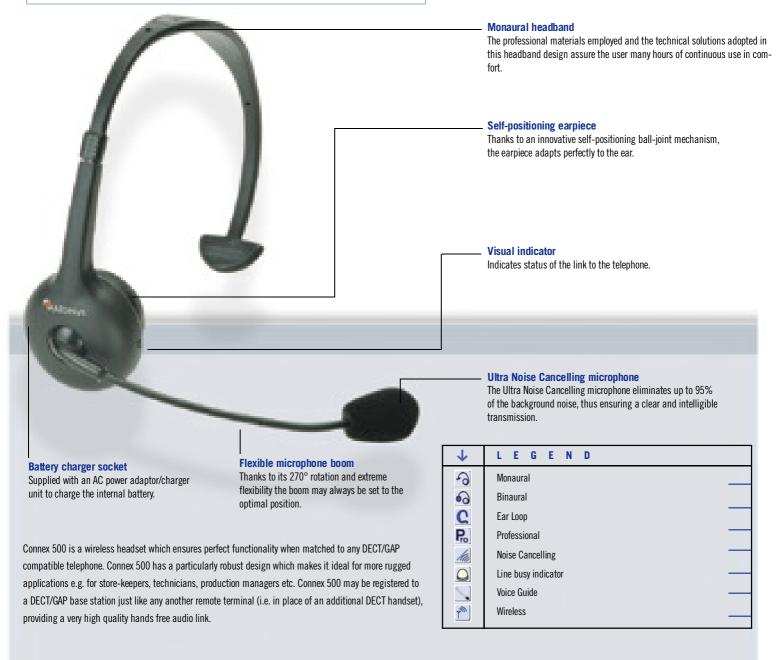
DECT/GAP compatible

Single button for engaging the line, call pick-up, and volume control Range 15 m - 4 hours talk time, 40 hours standby Weight 29 gr. Internal rechargeable battery (AC power charger included) Indispensable wherever you need to maintain a phone call whilst some distance from your telephone e.g. for hotels, travel agencies, insurance offices etc.



# WirelessHeadset Connex 500

-> Rugged wireless headset for matching with DECT/GAP compatible telephones



DECT/GAP compatible Monaural headband Single button for engaging the line, call pick-up, and volume control Range 15 m - 4 hours talk time, 40 hours standby Weight 66 gr. Internal rechargeable battery (AC power charger included)	Indispensable wherever you need to maintain a phone call whilst some distance from your telephone e.g. warehouses, technical plants, production plants etc.
Internal rechargeable battery (AC power charger included)	

#### WIRELESS P R O

# Bluetooth mini Headset Prodigy

→ Mini wireless headset for Bluetooth compatible mobile telephones

## - Ear loop

Flexible for perfect matching to all ear shapes.

### Battery charger socket

Supplied with an AC power adaptor/charger unit to charge the internal battery.

### Microphone

An ultra sensitive miniaturised microphone has allowed for an extremely compact headset design.

### **Visual indicators**

An amber LED displays battery state, whilst the typical Bluetooth blue LED indicates the status of the link to the host mobile phone.

### **Control buttons**

State of the art technology implementation has allowed for two-button control of all functions:

### **BUTTON 1**

- On/off;
- Answer/end call;
- Pairing.

### **BUTTON 2**

- Volume control;

- Mute; momentarily interrupts speech transmission.

Prodigy represents the ultimate achievement in Bluetooth technology headsets for compatible mobile phones. The sophisticated electronic technology adopted renders Prodigy one of the most lightweight Bluetooth headsets currently available with extraordinary 4 hours talk time and 120 hours standby time. State of the art digital architecture assures the user a clean strong reception and crystal clear intelligible speech. With Prodigy you may adjust the volume, momentarily mute speech transmission and pick up or end the phone call.

Designed to satisfy the most demanding users, Prodigy assures compatibility with all current mobile phones which comply with the HSP or HFP Bluetooth standard.

9.5 grams of pure technology make Prodigy the ideal Bluetooth headset choice for those who wish to embrace complete wireless freedom in great style.

¢	LEGEND	
0	Monaural	
•	Binaural	
C	Ear Loop	
Pro	Professional	
Ka	Noise Cancelling	
	Line busy indicator	
	Voice Guide	
PM)	Wireless	

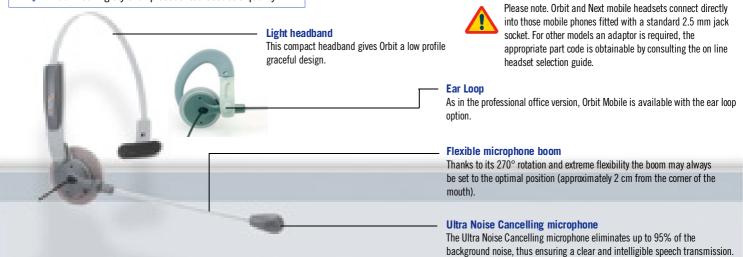
# 😵 Bluetooth°

01700-6000-00 <b>Prodigy</b>			
	<ul> <li>↓</li> <li>↓</li></ul>	Up to 4 hours talk time and 120 hours standby Excellent acoustic quality Advanced profile compatibility; supports both HSP and HFP Bluetooth profiles Multifunction buttons for one-finger control Lightweight comfortable earpiece which adapts to both ears Encrypted audio for secure conversation privacy Range 10 m	Indispensable Bluetooth headset for those who, also while driving, depend on tele- phone use and dislike the constriction of a connecting cord.



# Headset**OrbitMobile**

## $\rightarrow$ Dual wearing style: unprecedented acoustic quality



Orbit Mobile has the same versatility, lightness and excellent acoustic quality as its Top Line Pro version. The Ultra Noise Cancelling microphone eliminates the greater part of background noise, making Orbit Mobile the ideal headset for people on the move several hours a day, particularly while driving. Orbit Mobile is a headset for the professional and is supplied both with its non-allergic soft rubber ear loop as well as its comfortable headband and offers the possibility of changing between both wearing styles in a few seconds. Orbit Mobile is a headset capable of satisfying the needs and expectations of the most discerning customers.

# MicroHeadset NextMobile

Extremely light and compact

Flexible microphone boom

Dual wearing style with headband or ear loop

MUTE/call pick-up/end call button on cord

Ultra Noise Cancelling microphone

 $\rightarrow$  A unique mobile micro headset for those on the move.

Orbit Mobile Noise Cancelling

C

Pro

Ka

01700-1010-00

Altesys



### Ear Loop

The Next ear loop solution has a non-allergenic soft rubber construction offering exceptional comfort with an attractive design.

Versatile, professional headset for those on the

move, using their headsets several hours a day.

### Ultra sensitive microphone

The miniature, high sensitivity microphone allows for a particularly compact design. It is protected and enhanced by an elegant coloured disk.

Next is a lightweight, discrete, ear-loop mobile micro headset with an excellent microphone in a unique design. It features a soft rubber anatomically shaped ear loop and special polymer plastic construction. Next is discrete, elegant and very easy to wear.

Like Orbit Mobile, Next Mobile is fitted with a button on the cord which, depending on the host mobile phone model, provides the function of MUTE or call pick up/end call.

01700-5210-00 Next Mobile		
¢ ¢	Extremely light and compact MUTE/call pick-up/end call button on cord	Indispensable headset for those on the move who need to communicate safely.

# Kit IglooMultimediaTelephony and Jazz

 $\rightarrow$  Telephone and PC, an integrated headset solution

### Jazz

The Jazz headset has the following features: Noise Cancelling microphone capable of eliminating the greater part of the background noise; Flexible microphone boom for optimal positioning; Monaural or Binaural option for all possible applications.

### Igloo Multimedia Telephony

The Igloo Multimedia Telephony amplifier/adaptor has the following features: PC/Telephone switch for connecting the headset either to a PC sound card or to a telephone; MUTE switch; Headset/handset switch; Volume control and transmission level adjustment; MUTE Indicator; Low battery indicator; Useful and attractive pen holder.

Whether in Multimedia or Telephony version, the Igloo amplifier/adaptor is characterised by particularly innovative styling, technological solutions and functionality derived from the professional Call Center headset range, Top Line Pro.

Igloo Multimedia Telephony may be simultaneously connected to any telephone and to PC sound cards in order to achieve the ultimate CTI integration with Altesys headsets. Several useful controls are available among which are the MUTE button for momentary transmitted speech interruption, the headset/handset switch as well as volume control and transmission level adjustment. Power supply is by battery (supplied) or by optional AC power adaptor (not included in the kit).

Jazz headsets have excellent acoustic efficiency. Both monaural and binaural versions are fitted with Noise Cancelling microphones which ensure effective use in noisy environments.

### 01900-3000-00 Igloo Multimedia Telephony with Jazz Monaural Headset



### Kit with Jazz Monaural telephony headset Volume control Headset/handset switch MUTE function Compatibility selector Unique design

Ideal for applications such as Voice Recognition, VOIP Telephony, compatible with all telephone systems and sound cards. Allows for the same headset to be used for telephony and multimedia use.

## 01900-3010-00 Igloo Multimedia Telephony with Jazz Binaural Headset



Kit with Jazz Binaural telephony headset Volume control Headset/handset switch MUTE function Compatibility selector Unique design

Ideal for applications such as Voice Recognition, VOIP Telephony, compatible with all telephone systems and sound cards. Allows for the same headset to be used for telephony and multimedia use.



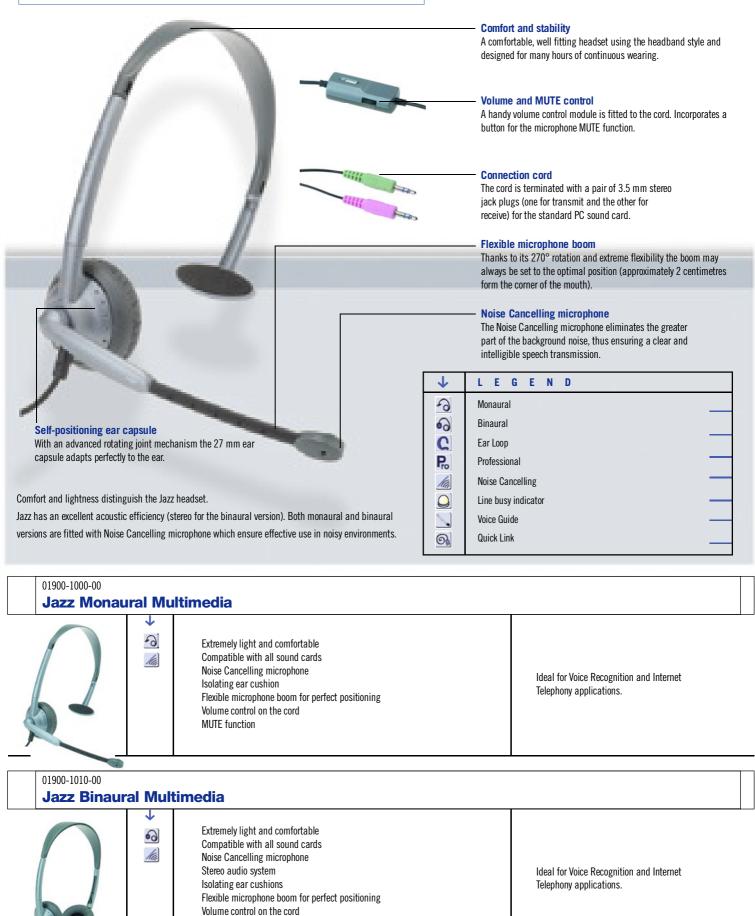
•9 ↓

Ka

3

SAX

→ The perfect headset for Voice Recognition applications and Internet Telephony

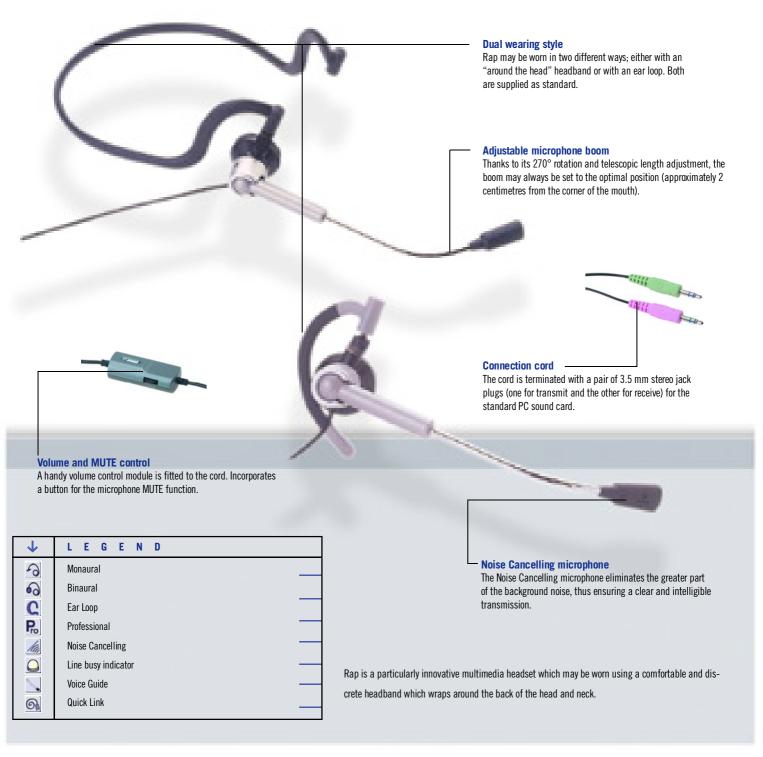


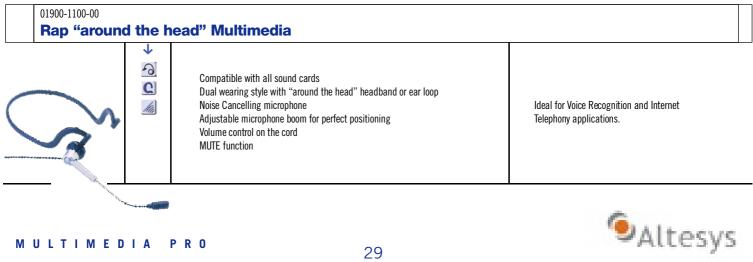
MUTE function

Altesys

# Headset RapMultimedia

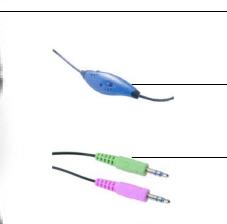
Extreme Comfort  $\rightarrow$ 





# Headset Rock Multimedia

### → Positive music vibrations



Advanced comfort professional headband

A comfortable, well fitting headset using the headband style and designed for excellent acoustic reception.

### Volume, Bass Vibration and MUTE control

A handy volume control module is fitted to the cord. Incorporates a button for the microphone MUTE function and control of the Bass Vibration feature.

### **Connection cord**

The cord is terminated with a pair of 3.5 mm stereo jack plugs (one for transmit and the other for receive) for the standard PC sound card.

### Adjustable microphone boom

Thanks to its flexibility the boom may always be set to the optimal position (approximately 2 centimetres from the corner of the mouth).

### **Noise Cancelling microphone**

The Noise Cancelling microphone eliminates the greater part of the background noise, thus ensuring a clear and intelligible transmission.

### Listening acoustic quality

The large loudspeakers enhanced with optional Bass Vibration technology ensure perfect stereo audio listening with a dramatic three dimensional effect.

Try for yourself the fantastic sensation of three dimensional sound. Become totally absorbed in PC games and music thanks to the exclusive Bass Vibration technology designed into the Altesys Rock headset. Powered from the PC USB port, Bass Vibration function brings you into a three dimensional acoustic space where the low audio frequencies are enhanced to project a real bass presence. The Bass Vibration module allows the intensity of the effect to be adjusted or turned off if required.

<b>1</b>	LEGEND
3	Monaural
	Binaural
C	Ear Loop
ି <mark>୯</mark> ନ	Professional
Ka	Noise Cancelling
	Line busy indicator ——
	Voice Guide
6	Quick link

### 01900-1300-00 Rock Multimedia Compatible with all sound cards Powered directly from the PC USB port Noise Cancelling microphone Stereo audio system Adjustable microphone boom for perfect positioning Volume control on the cord Bass Vibration enable switch MUTE function

## Accessories



### 01900-5000-00 USB adaptor for Multimedia Pro headsets

The USB adaptor is a useful device for connecting your Multimedia Pro headset to the PC USB port. The internal DSP processor implements noise and delay cancelling algorithms (particularly important in VOIP applications).



# www.altesys.com our web site



We have developed a website capable of answering all your questions supported by experts who are always at hand to assist you. The Altesys website is daily updated with news, new products and the important tools to assist your everyday work. If you choose to register in our data base you will receive real-time updates of Altesys news items and products.

# The on line headset selection guide, always the right choice



Headset selection guide Through the on line interactive headset selection guide, updated daily, Altesys declares the perfect functionality of its headsets, whilst assuring complete compatibility with all commercially available telephones sets.

This guide is the result of 10 years of experience during which we have tested thousands of telephones to find the best interface solution and perfect electro-acoustic compatibility.

## Warranty and repair service,

## keeps your Altesys headsets in service longer



Our headsets are designed and manufactured to the highest standards using highly durable materials and carry an extended Altesys warranty. However in the unlikely event of failure, Altesys offers a guick and professional repair service, operated by skilled technicians. Our repair service model is standardized throughout our international partners.

Altesys products are distributed by

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www.altesys.com

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